**IDEATION PHASE**

**Problem Statement**

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| Date | 16 October 2022 |
| Team ID | PNT2022TMID51722 |
| Project Name | Smart solutions for railways |
| Maximum Marks | 2 marks |

**Problem Statement in Passenger’s view:**

There were a lot of problems faced by the passengers during offline railway reservation. Like, the passengershave to wait in a queue for a while to buy tickets. It affects their daily routine. Also the passengers waiting in a queue feels tired. If all the available tickets get sold to the first half of the passengers in a queue, then the time spent is completely waste for the passengers who were not received the tickets. This kind of process is not possible to follow in an emergency situation. That’s why, it is better to adopt online railway reservation methodology. It saves the waiting time. Ticket booking can be possible at the passenger’s residence itself, if he/she has a very good net facility and a smart phone.

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